



#9/AM & TC
T.M. C. B. F. A. Brown
11/6/03

DOCKET NO: 5244-0108-2

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

IN RE APPLICATION OF :

Avery C. FONG, et al.

: EXAMINER: ANYA, C.

SERIAL NO: 09/440,693 :

FILED: NOVEMBER 16, 1999

: GROUP ART UNIT: 2126

FOR: METHOD AND SYSTEM OF
REMOTE DIAGNOSTIC, CONTROL,
AND INFORMATION COLLECTION
BASED UPON E-MAIL USING DLL
LIBRARY :

RECEIVED

OCT 28 2003

Technology Center 2100

AMENDMENT

COMMISSIONER FOR PATENTS
ALEXANDRIA, VIRGINIA 22313

SIR:

In response to the Office Action dated May 27, 2003, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 13 of this paper.

10/27/2003 ANAB11 00000011 09440693
02 FC:1202 144.00 OP
03 FC:1201 344.00 OP